

Roadside Assistance for Two Wheelers

S.no	Features	Plan A (ICE 2W)	Plan B (EV 2W)
1	Coverage Radius	25 km (1-D)	25 km (1-D)
2	Toll Free number	Yes	Yes
3	Break down support over phone	Yes	Yes
4	On site Minor Repair	Yes	Yes
5	Flat tyre support	Yes	Yes
6	Extraction and removal of vehicle	Yes	Yes
7	Fuel delivery up to 5 litres (paid basis)	Yes	Yes
8	Battery swapping to be provided by OEM	NA	Yes
9	Towing in case of Mechanical and Electrical 25 km (1-D) Breakdown	25 km (1-D)	25 km (1-D)
10	Towing in case of Accident	25 km (1-D)	25 km (1-D)
11	Taxi benefit on chargeable basis	Yes	Yes
12	Locked/Lost key assistance	Yes	Yes
13	Message relay to relatives/colleagues and Yes Emeraencv number	Yes	Yes
14	Medical Referral	Assistance	Assistance
15	Ambulance referral	Assistance	Assistance
16	Hotel accomodation	Assistance	Assistance
17	Customer Satisfaction survey	Yes	Yes
18	No. of services	3	3
Price per vehicle (Global Assure)		499+GST	599+GST

Notes:

- ⊗ Extra KM beyond the prescribed limit will be chargeable: ₹ 60 per KM
- ⊗ Border/toll/any other applicable tax shall be borne by the customer